



Handbook of Quality Tools: The Japanese Approach (Productivity's Shopfloor)

Tetsuichi Asaka, Kazuo Ozeki

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Accessible to everyone in your organization, the handbook includes information for both management and shop floor people; you'll find it an indispensable tool in quest for quality.

The first part discusses management issues, roles, challenges, implementing improvements, process control, and leadership. As well, the second part is an in-depth discussion of each tool and its application.

Also contains:

- Essentials of quality control
- The role of the foreman
- Process control
- Standardizing operations
- Small group activities
- Applying methods
- Pareto diagrams
- Cause-and-effect diagrams
- Histograms
- Quantitative expressions of the data distribution Process capability
- Scatter diagrams and correlation
- Affinity diagrams
- Relations diagrams
- Matrix diagrams
- Arrow diagrams

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