



Administração de recursos humanos em hospitalidade (Portuguese Edition)

Mary L. Tanke

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A obra discute temas relevantes para o sucesso dos gerentes de Recursos Humanos no setor de Hospitalidade, para quem é cada vez mais importante conhecer as técnicas de orientação, relações interpessoais e alterações relevantes na legislação. Considerando que o maior ativo de uma empresa é seu pessoal, Administração de Recursos Humanos em Hospitalidade direciona o leitor para as mudanças ocorridas nos últimos anos, por meio de temas constantes do dia a dia dos profissionais de RH e gerentes-gerais, no setor de Hospitalidade, além de apresentar, sob a perspectiva do setor de serviços, sugestões e inovações tecnológicas para as necessidades do cenário atual.

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