

Bringing Citizen Voices to the Table: A Guide for Public Managers

Carolyn J. Lukensmeyer



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This important resource offers seven field-tested strategies for public managers to help them maximize citizen engagement as they implement the President's Open Government Directive. The Core Strategies for Citizen Engagement are: Establish Links to Decision-Makers; Ensure Demographic Diversity; Create Opportunities for Informed Participation; Maximize Tools of Facilitated Deliberation; Discover Shared Priorities; Establish Clear Recommendations for Action; and Sustain Citizen Engagement. The book includes project and leadership case studies from major federal agencies that elucidate the seven strategies in the context of real-world issues and challenges.

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